

2017 Person Served Satisfaction SURVEY SUMMARY

All program areas participated

**except Vocational Services, which has their own survey.*

Anoka SILS, Hennepin SILS, ILS, hoMEbase, Group Homes, Anoka, Asplin, Golden Opportunity, Karlins, Koch, Spectrum, Edina Brain Injury, Pilot Knob Brain Injury

999 persons served participated

88 Opportunity Partners staff members

helped deliver a survey to a person served.

89.6% of individuals

who were offered the survey chose to take it.

5.6%

From 2016 to 2017, 5.6% more persons served are confident that Opportunity Partners improves their quality of life.

9 out of 10 people



feel that they are involved in setting their own goals.
—Residential Highlight—

HIGHLIGHTS

2016
85.1%

2017
91.1%

"I always get help when I need it."
—Day Services Highlight—

OUTCOMES

99.2%

of persons served feel that Opportunity Partners staff **treat them with respect.**

98.1%

of persons served see how Opportunity Partners and other important people in their lives **work together as a team.**