

Business Services

Packaging & Kitting Case Study: Thermo King

Thermo King, a brand of Ingersoll Rand, was founded in 1938 and leads the world in manufacturing and innovating transport temperature control systems for a variety of mobile applications, including trailers, truck bodies, buses, shipboard containers and rail cars.



Since 2004, we have performed packaging and kitting for Thermo King, in all packaging 3+ million parts for the company per year.

Our flexible capacity allows us to meet Thermo King's seasonal demand cycles, lower costs, and aid in their continuous process improvement.



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Challenges:

- X Range of packaging needs, from small components to large panels
- X Bulk shipments from multiple vendors
- X Mix of volumes and seasonal fluctuations
- X Short turnaround times
- X Complex processes governed by Enterprise Resource Planning (ERP) system
- X Stringent quality protocols

Solutions:

- We receive unforecasted volumes of product which we then sort, relabel, rekit, pack and send to their warehouse.
- Provide tight quality controls with no need for secondary quality inspection from Thermo King.
- Integration into Thermo King's ERP system.
- Flexible capacity and 48-hour turnaround time
- Approve vendor invoices for payment.

“OP Social Enterprises has the same never-ending determination in serving our customers as we do. They do all of this without losing focus on their key mission of serving the adult members of our community with special needs,”

– *Ralph Piscitello, Thermo King Plant Manager*

Learn how we can partner with YOU!

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