

2016 Interdisciplinary Team Satisfaction Survey

Participants	
Parent	36.02%
Other Family	5.91%
Guardian	24.73%
Social Worker	24.73%
Employer	1.61%
Other	6.99%

What type of residential services do they receive?		
Anoka SILS	3.5%	2
Hennepin SILS	8.6%	5
ILS	12.1%	7
hoMEbase	10.3%	6
Group Home	65.5%	38

Where do you receive day services?		
Koch	47.6%	70
Anoka	10.9%	16
Asplin	15.7%	23
Karlins	4.8%	7
Golden Opportunity	8.8%	13
Spectrum	3.4%	5
Edina - Brain Injury Services	1.4%	2
West St Paul - Brain Injury Services	7.5%	11

What day service programs do you participate in?		
Learning Options / Structured Day	59.3%	83
SET - Supported Employment Team	30.0%	42
Production / Prevocational	55.0%	77
Job Development	18.6%	26

Agree	Residential	Day Services
The services at Opportunity Partners help the person served work towards their own goals.	88.9%	86.3%
The services are individualized to meet the needs of the person served.	90.7%	84.8%
I am satisfied with the communication I have with Opportunity Partners' staff.	90.7%	87.6%
Opportunity Partners provides quality services to support me in my role.	86.8%	85.2%
Opportunity Partners treats the person served with dignity.	98.1%	94.8%
Opportunity Partners improves the quality of life for the person served.	88.9%	86.6%
Averaged	90.7%	87.6%

	Detractors	Passives	Promoters
How likely is it that you would recommend Opportunity Partners' Residential Services to a friend or colleague?	25%	12%	63%
How likely is it that you would recommend Opportunity Partners' Day Services to a friend or colleague?	18%	27%	55%