2017 Person Served Satisfaction

SURVEY SUMMARY

All program areas participated
*except Vocational Services, which has their own survey.

999 persons served participated

89.6% of individuals who were offered the survey chose to take it.

5.6% of persons served are confident that Opportunity Partners improves their quality of life.

88 Opportunity Partners staff members helped deliver a survey to a person served.

9 out of 10 people feel that they are involved in setting their own goals.

—I always get help when I need it”.
—Day Services Highlight—

2016 2017
85.1% 91.1%

—Residential Highlight—

99.2% of persons served feel that Opportunity Partners staff treat them with respect.

98.1% of persons served see how Opportunity Partners and other important people in their lives work together as a team.

Outcomes

HIGHLIGHTS

Anoka SILS, Hennepin SILS, ILS, hoMEbase, Group Homes, Anoka, Asplin, Golden Opportunity, Karlins, Koch, Spectrum, Edina Brain Injury, Pilot Knob Brain Injury