

2016 Person Served Satisfaction Survey

	Residential	Vocational	Dually Served	Total
Participants	330	803	75	1058

What type of residential services do you receive?		
Anoka SILS	32.4%	106
Hennepin SILS	22.6%	74
ILS	14.1%	46
hoMEbase	6.4%	21
Group Home	24.5%	80

Where do you receive day services?		
Koch	47.9%	383
Anoka	11.6%	93
Asplin	14.9%	119
Karlins	3.3%	26
Golden Opportunity	5.3%	42
Spectrum	5.3%	42
Edina - Brain Injury Services	7.3%	58
West St Paul - Brain Injury Services	4.6%	37

What day service programs do you participate in?		
Learning Options / Structured Day	59.9%	477
SET - Supported Employment Team	33.9%	270
Production / Prevocational	65.8%	524
Job Development	11.2%	89

Yes, this is true for me most of the time.	Residential	Day Services
I am involved in setting my own goals.	84.4%	81.7%
I get help when I need it.	89.1%	85.0%
I learn skills that help me in the world.	83.9%	79.6%
OP and other important people in my life work together to as a team.	90.8%	88.6%
I feel like part of a community.	86.2%	81.5%
OP staff treat me with respect	92.6%	91.2%
OP improves my quality of life	89.8%	81.4%
Averaged	88.1%	84.1%

Sometimes, this is true for me some of the time.	Residential	Day Services
I am involved in setting my own goals.	14.6%	15.1%
I get help when I need it.	10.9%	12.9%
I learn skills that help me in the world.	14.1%	15.3%
OP and other important people in my life work together to as a team.	8.3%	8.4%
I feel like part of a community.	11.6%	14.2%
OP staff treat me with respect	6.8%	7.5%
OP improves my quality of life	8.9%	14.8%
Averaged	10.7%	12.6%

No, this is NOT true for me most of the time	Residential	Day Services
I am involved in setting my own goals.	1.0%	3.2%
I get help when I need it.	0.0%	2.2%
I learn skills that help me in the world.	1.9%	5.2%
OP and other important people in my life work together to as a team.	1.0%	3.0%
I feel like part of a community.	2.3%	4.3%
OP staff treat me with respect	0.6%	1.3%
OP improves my quality of life	1.3%	3.8%
Averaged	1.2%	3.3%